



St. Joseph's RC High School

Ysgol Uwchradd Gatholig Joseff Sant

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Headteacher/Pennaeth: Mrs J Jarrett BA(Hons) M.A NPQH

3 February, 2025

Dear Parent/Carer

Re: Parent/Carer Surveys Autumn Term 2024

I would like to take this opportunity to thank you for your responses in our surveys for parents and carers. Your views are very important to us and, along with the views of your children, we use this information to inform how we continue to improve your child's educational experience.

This term, we have asked for your views in our annual parent/carers survey; we have asked for your views regarding teaching and learning and behaviour; and for your views on reports.

What you think is working well in school

| You said | We did |
|--|---|
| <p>Compared with 2023, an increased proportion of you (84%) said that your child likes school all or most of the time.</p> <p>Only 6.7% of you state that your child almost never or never likes school.</p> <p>While this is still too many, this is a decreased proportion from 2023.</p> | <p>We want your child to be happy in school.</p> <p>We want this to be 100%, of course, but when there is a problem, we are here to help.</p> <p>We have worked with our pupils to consider who their trusted adult is in school to remind them that they always have someone to talk to. Most of our pupils are (and have) noted a trusted adult in school.</p> |
| <p>An increased proportion of you (92.5%) agreed that the school keeps you well informed about your child's progress.</p> | <p>We have been working on improving our reports, particularly in Years 7, 8 and 9.</p> <p>We want to make it much clearer for parents/carers, and for pupils, to see how well they are progressing.</p> <p>We still have more work to do but we are pleased that more of you feel well informed.</p> |

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'Yn gwasanaethu Duw trwy ddysgu gyda'n gilydd'

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| <p>An increased proportion of you (90%) agree that the school considers feedback from parents/carers and that we respond to it, when needed.</p> | <p>Your feedback has already resulted in a number of changes we have made in school, for example, our mobile phone policy and positive discipline and behaviour policy.</p> <p>This year, you are helping us to consider our policy on our routines; our pathway choices for Year 9 pupils; and about the clarity of our reports.</p> |
| <p>Most parents/carers would recommend our school.</p> <p>93% of respondents agreed that they would recommend our school to another parent/carer. This is a similar proportion to last year.</p> | <p>We value our relationship, working with you to support your child.</p> <p>This indicates your trust in us which we do not take for granted. It is only by working with parents/carers that we can hope to offer our students the very best educational experiences.</p> |
| <p>In a recent survey on our school routines, all of you agreed that they feel well informed about the school's expectations for fostering positive learning attitudes.</p> | <p>We will continue sharing our expectations with you.</p> <p>For example, you will have received an email recently, letting you know that we will be checking uniform in school to make sure that pupils are meeting our high expectations.</p> <p>Please also remember that if you ever need any support with school uniform, just let us know and we will provide swift and discreet support.</p> |

Where we will focus in response to your views

| You said | We will |
|---|--|
| <p>We want all parents/carers to feel that their children are safe in school.</p> <p>9% of you stated that you do not agree that you believe your child is safe in school.</p> | <p>Despite our efforts to share with you how we keep your child safe, this is still a concern for too many of you.</p> <p>We understand that many of your concerns are about society itself and the pressures on young people. We share your concerns but will continue our commitment to doing all we can to keep your child safe.</p> |

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| | <p>To reassure you:</p> <ul style="list-style-type: none"> • One new initiative is that Mrs Burke, our safeguarding lead (DSL) will share a regular newsletter with parents/carers, highlighting how we are keeping your child safe, but also containing information to support you in keeping your child safe, for example, online. • We regularly undertake evaluation of the security of our school site and maintain very high levels of security, with a highly effective CCTV system. • Our fire and lockdown drills will continue so that all our pupils know what to do, even in the most challenging of circumstances. • We use digital and physical signage around school to remind your child how we keep them safe. |
| <p>We want all parents/carers to feel that we listen and respond to their concerns appropriately.</p> <p>9% of you state that you think that school leaders don't respond to concerns appropriately.</p> | <p>This is a real concern to us as we want all parents/carers to feel that we listen and that we respond.</p> <ul style="list-style-type: none"> • Following this survey, Heads of Year and our Head of Inclusion, spoke with pupils and parents/carers who stated in the survey that they had a problem that hadn't been solved, to see what else we can do to help. • We can't promise that what we do will make the improvement needed. We can only promise you that we will not stop trying to work with you to solve any problem. <p>Please let us know if you have raised a concern and there is no improvement.</p> <p>We will not give up; there is always something else we can try, so please keep working with us.</p> |
| <p>In a recent survey regarding school routines, 87% of you agreed that the school's rewards system promotes positive learning attitudes.</p> | <p>We need to work on our reward and praise system in school.</p> <p>Following on from your feedback, we are working with groups of pupils to develop our rewards system, in particular.</p> <p>I will update you on their progress later in the year.</p> |

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I hope this information reassures you that we do act on what you tell us and your views are very much appreciated. Your child will also receive a letter, via their school email account, regarding the pupil survey which was carried out in October so I hope you and your child will be able to discuss the information shared.

Yours sincerely

Mrs J Morgan
Deputy Headteacher

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